CKSource Holding Ltd. Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: CKEditor 5 v41.3.0

Report Date: Apr 10, 2024

Product Description: A JavaScript™ rich-text editor for the web.

Contact Information: support@cksource.com

Evaluation Methods Used: The evaluation was completed following the WCAG Evaluation Methodology (WCAG-EM). The testing included manual accessibility testing with assistive technology across multiple platforms and browsers. The following tools and applications were used:

Web browsers:

- Google Chrome

Screen readers:

- Apple VoiceOver

Applicable Standards/Guidelines

This report covers the degree of conformance with the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / **No**)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(**Yes** / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.1.1.1 (Web)
  ● 10.1.1.1 (Non-web document)
  ● 11.1.1.1.1 (Open Functionality Software)
  ● 11.1.1.1.2 (Closed Functionality Software)
  ● 11.8.2 (Authoring Tool)
  ● 12.1.2 (Product Docs)
  ● 12.2.4 (Support Docs)
Revised Section 508
  ● 501 (Web)(Software)
  ● 504.2 (Authoring Tool)
  ● 602.3 (Support Docs)
	Partially supports	Some of the elements of the product's UI have alternative text that does not fully convey the meaning of the non-text content:
		  ● User avatars in the collaboration features have an alternative text of only initials instead of the full user name.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
  ● 9.1.2.1 (Web)
  ● 10.1.2.1 (Non-web document)
  ● 11.1.2.1.1 (Open Functionality Software)
  ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
  ● 11.8.2 (Authoring Tool)
  ● 12.1.2 (Product Docs)
  ● 12.2.4 (Support Docs)
Revised Section 508
  ● 501 (Web)(Software)
  ● 504.2 (Authoring Tool)
  ● 602.3 (Support Docs)
	Not applicable	There is no multimedia content in the product.

Criteria	Conformance Level	Remarks and Explanations

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.2 (Web)
    ● 10.1.2.2 (Non-web document)
    ● 11.1.2.2 (Open Functionality Software)
    ● 11.1.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There is no multimedia content in the product.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.3 (Web)
    ● 10.1.2.3 (Non-web document)
    ● 11.1.2.3.1 (Open Functionality Software)
    ● 11.1.2.3.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There is no multimedia content in the product.

1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web)	Partially supports	Some elements of the product do not convey programmatically the same meaning as through presentation:

Criteria	Conformance Level	Remarks and Explanations
10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- Links inside the table of contents are not marked up as links - Table markup is missing data about cell headers. - Comments-only mode is not announced to the assistive technology as such - Export to Word and PDF, CKBox, Source, Remove format, Select all, Show blocks buttons are incorrectly marked as dropdown buttons. - Widgets are incorrectly announced. - Document title does not provide correct labels for title and text. - Editor placeholder is not exposed as a label. - Editable table cells do not have labels. - Pagination page number field does not have any label - Readonly editor is not marked up as readonly - Show blocks feature is not exposed to the assistive technology. - Toggle buttons displayed in the menu bar are not marked properly.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	The visual order of the product's components follows their DOM order.

Criteria	Conformance Level	Remarks and Explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All non-text marks convey their information in other ways, e.g. by tooltips. Additionally, there are no elements identified by their sensory characteristics, like their shape or position.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Some elements use only color to convey meaning: ● Carets denoting positions of collaborators in the RTC editor are differentiated only by the color. ● Comments are visually denoted only by a background color with a low contrast ratio (1.09 and 1.17 in a selected state). ● The contrast between focused and non-focused menu bar items is insufficient.
1.4.2 Audio Control (Level A) Also applies to:	Not applicable	There is no multimedia content in the product.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    ● 9.1.4.2 (Web)
    ● 10.1.4.2 (Non-web document)
    ● 11.1.4.2 (Open Functionality Software)
    ● 11.1.4.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)		

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.1.1 (Web)
    ● 10.2.1.1 (Non-web document)
    ● 11.2.1.1.1 (Open Functionality Software)
    ● 11.2.1.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially supports	Some of the editor's functionality can't be operated by a keyboard alone:
		    ● The comments sidebar is not accessible via the keyboard and it requires a click for the activation.
		    ● Revision History is not accessible via the keyboard, including the top toolbar that allows restoring the previous version and navigating between each change, and the main editor's content.
		    ● The format painter does not allow applying styles via the keyboard.
		    ● The HTML embed edit button is not accessible via the keyboard.
		    ● The state of to-do lists can't be changed via the keyboard.
		    ● MathType and ChemType widgets can't be edited via the keyboard alone.
		    ● Readonly editor is not reachable via the keyboard

Criteria	Conformance Level	Remarks and Explanations
		Some of the editor's functionality is limited when operated by a keyboard alone: ● The image can be resized only to predefined sizes (100%, 75%, 50%) while dragging movement allows to set the image to any size. Some of the elements have incorrect keyboard behavior: ● The upload image button menu is operated with the Tab key instead of the arrow keys.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Some of the editor's features (table, code blocks, comments sidebar, and balloon) hijack the Tab key and do not allow for exiting them using the Tab key (e.g. the table widget uses the Tab key to insert new table cells). Although in the case of tables and code blocks, there is a method to escape these areas with only a keyboard, the method is not clearly announced to the user.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Supports	Character key shortcuts are present but they are active only when the supporting component is focused.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.1 (Web)
    ● 10.2.2.1 (Non-web document)
    ● 11.2.2.1 (Open Functionality Software)
    ● 11.2.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There are no time limits in the product.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.2 (Web)
    ● 10.2.2.2 (Non-web document)
    ● 11.2.2.2 (Open Functionality Software)
    ● 11.2.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There is no moving, blinking, or automatically scrolling content in the product.

2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria	Not applicable	There is no flashing content in the product.

Criteria	Conformance Level	Remarks and Explanations
9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The product is marked with an ARIA landmark role (application) that allows to skip it. Additionally, the product has a built-in feature to allow skipping the toolbar.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply	Not applicable	The product is a component that is a part of a webpage and it's not responsible for setting its title.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Some of the editor's components are not present in the focus order: • Comments sidebar, • Revision History controls and content
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	The purpose of every link can be determined from the link text alone or from the context in which the link appears.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	The product does not require any path-based or multipoint pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product contains a built-in undo/redo feature that can reverse any action done by the pointer gesture. Additionally, all pointer gestures invoke actions on the up event.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software)	Supports	The names of UI controls match the visual labels.

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	No functionality requires device or user motion in the product.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Although the product is not a webpage but a component within a webpage, its containing element has the lang attribute with a correct value.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria	Supports	There are no controls that change the context on focus.

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If there is a chance of focus moving back to the editable upon using the user interface, the user is instructed about it before they start using the editor.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include a help functionality.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web)	Does not support	Most of the product's functionality that requires the user's input in a specific format does not provide any error messages and suggestions: • Link popup,

Criteria	Conformance Level	Remarks and Explanations
10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- Insert Media popup - Color picker The fields are also not marked as invalid in a way that it's exposed to the assistive technology.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All form fields have appropriate labels.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not contain multi-process forms that require entering the same information more than once.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

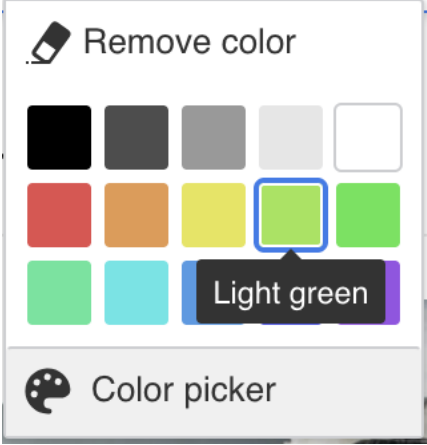| Criteria	Conformance Level	Remarks and Explanations
● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Some elements are incorrectly marked up: ● Export to Word and PDF buttons are marked disabled instead of busy. ● Content minimap's iframe is incorrectly exposed. ● Content minimap is marked up as an expandable area. ● Text and Background color panels don't have appropriate roles and names. ● Mentions and slash commands panels are not exposed to the accessibility tree. ● Restricted editing menu is not marked up as a menu ● Styles dropdown is incorrectly marked up.

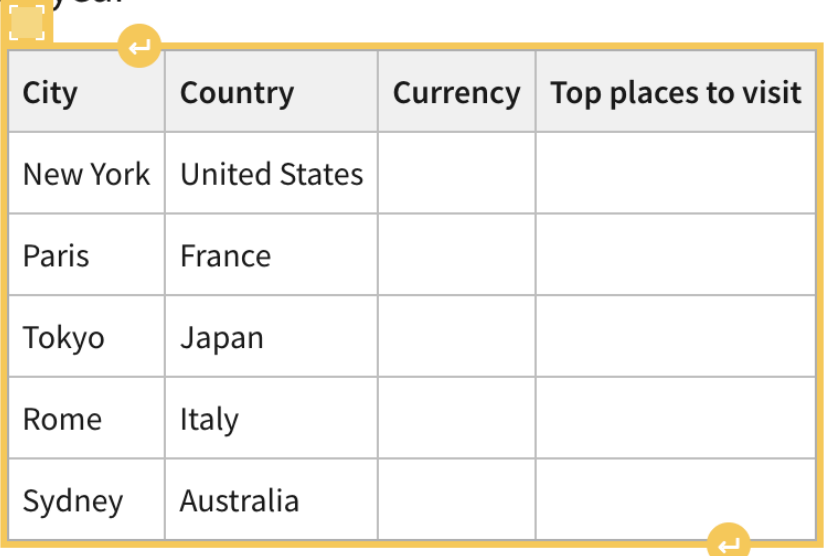## Table 2: Success Criteria, Level AA

Notes:

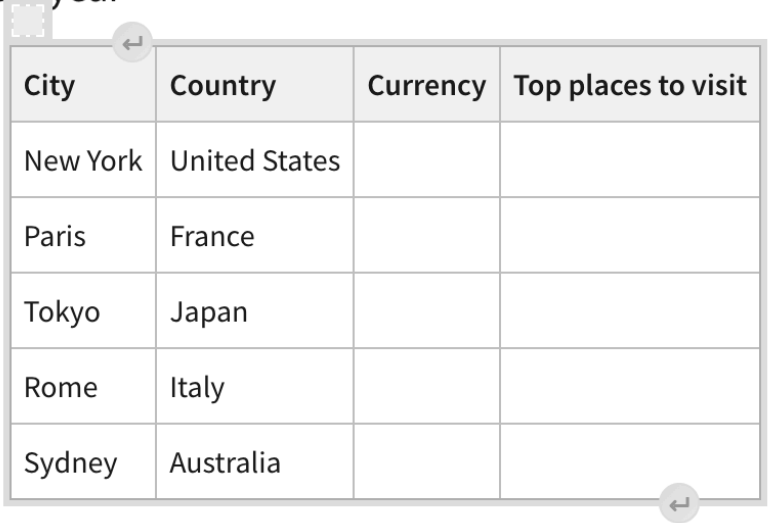| Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.4 (Web)
    ● 10.1.2.4 (Non-web document)
    ● 11.1.2.4 (Open Functionality Software)
    ● 11.1.2.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There is no multimedia content in the product.

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.5 (Web)
    ● 10.1.2.5 (Non-web document)
    ● 11.1.2.5 (Open Functionality Software)
    ● 11.1.2.5 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	There is no multimedia content in the product.

1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The product works well both in the portrait and landscape orientations.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	There are no forms for collecting user data in the product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software)	Supports	The text presented in the product has a sufficient contrast ratio.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product works correctly after the text is resized to 200%.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Not applicable	There are no images of text in the product.

Criteria	Conformance Level	Remarks and Explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	As the product is a component within a webpage, it requires the containing webpage to set the correct viewport metatag. On lower viewports, the toolbar is often collapsed to the menu button.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	● Toolbar buttons in their active state have an insufficient contrast ratio (2.02 in their lighter parts). ● The color picker available under the text color and background color buttons does not meet the contrast ratio requirement due to a too-low contrast ratio between the tooltip with the color name and some of the color samples, e.g. purple (2.75)

Criteria	Conformance Level	Remarks and Explanations
		• The widget's frame in the hover state has an insufficient contrast ratio against the editor's background. Additionally, buttons inside the frame have an insufficient contrast ratio between the button's icon and its background.

Criteria	Conformance Level	Remarks and Explanations
		In both cases, the ratio is 1.54 | City	Country	Currency	Top places to visit
---	---	---	---
New York	United States		
Paris	France		
Tokyo	Japan		
Rome	Italy		
Sydney	Australia			 ● The widget's frame in the selected inactive state has an insufficient contrast ratio against the editor's background (1.34). Additionally, the drag button inside the frame has also insufficient contrast ratio (1.34 in parts neighboring

Criteria	Conformance Level	Remarks and Explanations
		the white and [1.14](#) in parts with two neighboring greys) ex[yeai • Input and button borders have an insufficient contrast ratio ([1.57](#)) • Borders of balloon tooltips have an insufficient contrast ratio against the editor's background ([1.57](#)). • Suggestion markers have an insufficient contrast ratio against the editor's background (insertion: [1.59](#) in the default state and [2.77](#) in the selected state, formatting: 1.59 in the default state and 2.1 in the selected state, deletion: [2.4](#) in the default state).
[1.4.12 Text Spacing](#) (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software)	Supports	The product works correctly when the line height is increased to 1.5 times the font size and the letter spacing to 2 times the font size.

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The content appearing on hover in the product can be dismissed.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Not applicable	The product is a component embedded inside a webpage, not an independent webpage.

Criteria	Conformance Level	Remarks and Explanations
● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Existing headings and labels are sufficient and descriptive.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Partially supports	Some components can remove the focus from the content altogether: ● Controls inside comments and track changes, ● Controls in the revision history, ● The content minimap. The focus state of active menu bar items in selection menus is not sufficiently conveyed.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The focus remains unobscured upon user interaction.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	The functionality that requires dragging movement does not have a single-pointer alternative: - Resizing the image in the image widget (the single-pointer alternative allows resizing only to some predefined sizes instead of any size like the dragging method) - Resizing the table columns
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Buttons in the products are larger than 24 px x 24 px or there is enough spacing between undersized interactive components.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially supports	As an authoring tool, the product offers the functionality to mark the content in a different language. The AI Assistant translate feature does not mark the translated text with an appropriate `lang` attribute. Additionally, the translated text, after being inserted into the editor, is not properly marked as a text in another language.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Not applicable	The product is a component within a single webpage.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Supports	Although the product is a component inside a single webpage, it provides a label for each of its instances ("Rich Text Editor") allowing the consistent identification of all its occurrences.

Criteria	Conformance Level	Remarks and Explanations
● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Does not support	Most of the product's functionality that requires the user's input in a specific format does not provide any error messages and suggestions: ● Link popup, ● Insert Media popup ● Color picker
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool)	Not applicable	Legal, financial, and user-controllable data are not present in the product. Additionally, the product contains a built-in undo/redo functionality.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	Authentication is not required by the product.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	Some functionality has several different states that are presented via visual indicators but these indicators are not exposed to the assistive technology: • Image upload functionality shows the change to the upload state (during the upload the image is semi-transparent and after a successful upload the green checkmark appears in the top right corner). • AI Assistant does not properly indicate changes to the status of the content generation. • AI Commands and Templates search does not notify the user about the results of the search. • The case change feature does not notify the user when the case was changed. • Export to PDF and Export to Word toolbar buttons do not announce the current status of the export. • Collaboration features (adding suggestions, connecting and disconnecting users, adding comments, applying revisions, modifying content, etc.) are not announced to the user in any way.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	Some features of the product are not accessible by the assistive technology (see information for WCAG 1.3.1, 4.1.2, 4.1.3).
302.2 With Limited Vision	Partially supports	Some features of the product are not accessible by the assistive technology (see information for WCAG 1.3.1, 4.1.2, 4.1.3).
302.3 Without Perception of Color	Partially supports	Some features of the product use color for identification (see information for WCAG 1.4.1).
302.4 Without Hearing	Supports	The product should be fully accessible to people with hearing disabilities.
302.5 With Limited Hearing	Supports	The product should be fully accessible to people with hearing disabilities.
302.6 Without Speech	Supports	The product should be fully accessible to people with speaking disabilities.
302.7 With Limited Manipulation	Partially supports	Some features of the product require dragging movements (see information for WCAG 2.5.7). Incorrect labels can prevent users from using the voice control software effectively (see information for WCAG 2.5.3).
302.8 With Limited Reach and Strength	Supports	The product should be fully accessible to people with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Some features lack detailed instructions, labels, or information about the state (see information for WCAG 1.3.1, 3.3.2, 3.3.3, 4.1.3).

Chapter 4: Hardware

Notes: The product is not a hardware therefore all requirements from this section are not applicable.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	The product is not a platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform features dedicated to accessibility.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not applicable	The product is a web application that conforms to the WCAG standard and is not required to conform to this section.
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not applicable	The product is a web application and it's not required to conform to this criterion.
503.3 Alternative User Interfaces	Supports	The product supports platform-provided accessibility services.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	The product does not display video with synchronized audio.
503.4.2 Audio Description Controls		
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially supports	The product preserves only part of the information provided for accessibility while exporting to DOCX and PDF formats.
504.2.2 PDF Export	Does not support	The exported PDF files do not adhere to the PDF/UA-1 standard.
504.3 Prompts	Does not support	The editor does not provide a mode of operation that prompts authors to create content that conforms to the WCAG standard.
504.4 Templates	Partially supports	The Templates feature of the product offers the same level of conformance to the WCAG standard as the rest of the content produced by the product.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	The product provides this information via the Accessibility Help dialog.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide documentation in non-electronic form.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	This information is available mainly in the documentation and in the Accessibility Help dialog directly in the product.
603.3 Accommodation of Communication Needs	Partially supports	Existing means of communication are mainly web-oriented.

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Some features of the product are not accessible by the assistive technology (see information for WCAG 1.3.1, 4.1.2, 4.1.3).
4.2.2 Usage with limited vision	Partially supports	Some features of the product are not accessible by the assistive technology (see information for WCAG 1.3.1, 4.1.2, 4.1.3).
4.2.3 Usage without perception of colour	Partially supports	Some features of the product use color for identification (see information for WCAG 1.4.1).
4.2.4 Usage without hearing	Supports	The product should be fully accessible to people with hearing disabilities.
4.2.5 Usage with limited hearing	Supports	The product should be fully accessible to people with hearing disabilities.
4.2.6 Usage with no or limited vocal capability	Supports	The product should be fully accessible to people with speaking disabilities.
4.2.7 Usage with limited manipulation or strength	Partially supports	Some features of the product require dragging movements (see information for WCAG 2.5.7). Incorrect labels can prevent users from using the voice control software effectively (see information for WCAG 2.5.3).
4.2.8 Usage with limited reach	Supports	The product should be fully accessible to people with limited reach and strength.

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not contain any flashing content.
4.2.10 Usage with limited cognition, language or learning	Partially supports	Some features lack detailed instructions, labels, or information about the state (see information for WCAG 1.3.1, 3.3.2, 3.3.3, 4.1.3).
4.2.11 Privacy	Supports	The product maintains the same level of privacy for all users.

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide non-visual access.
5.1.3.2 Auditory output delivery including speech		
5.1.3.3 Auditory output correlation		
5.1.3.4 Speech output user control		
5.1.3.5 Speech output automatic interruption		
5.1.3.6 Speech output for non-text content		
5.1.3.7 Speech output for video information		
5.1.3.8 Masked entry		
5.1.3.9 Private access to personal data		

Criteria	Conformance Level	Remarks and Explanations
5.1.3.10 Non-interfering audio output		
5.1.3.11 Private listening volume		
5.1.3.12 Speaker volume		
5.1.3.13 Volume reset		
5.1.3.14 Spoken languages		
5.1.3.15 Non-visual error identification		
5.1.3.16 Receipts, tickets, and transactional outputs		
5.1.4 Functionality closed to text enlargement	Not applicable	The product allows text enlargement provided by the platform.
5.1.5 Visual output for auditory information	Not applicable	Auditory information is not needed to use the product.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is operable via the keyboard.
5.1.7 Access without speech		
5.2 Activation of accessibility features	Not applicable	The product depends on the accessibility features offered by the browser.
5.3 Biometrics	Not applicable	The product does not utilize biometrics.
5.4 Preservation of accessibility information during conversion	Partially supports	The product preserves only part of information provided for accessibility while exporting to DOCX and PDF formats.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product does not have any mechanical operable parts.
5.5.2 Operable parts discernibility		
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls. The requirements for the product's interface are covered by WCAG.
5.6.2 Visual status		

Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Not applicable	The key repeat functionality is provided by the platform and it's not controlled by the product.
5.8 Double-strike key acceptance	Not applicable	The product does not have a keyboard.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous user actions.

Chapter 6: ICT with Two-Way Voice Communication

Notes: The product is not an ICT with two-way voice communication therefore all requirements from this section are not applicable.

Chapter 7: ICT with Video Capabilities

Notes: The product is not an ICT with video capabilities therefore all requirements from this section are not applicable.

Chapter 8: Hardware

Notes: The product is not hardware therefore all requirements from this section are not applicable.

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-Web Documents

Notes: The product is not a non-web document therefore all requirements from this section are not applicable.

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	The product is not an assistive technology.
11.5.2.5 Object information		
11.5.2.6 Row, column, and headers		
11.5.2.7 Values		
11.5.2.8 Label relationships		
11.5.2.9 Parent-child relationships		
11.5.2.10 Text	Not applicable	The product is a web application that conforms to the WCAG standard and is not required to conform to this section.
11.5.2.11 List of available actions		
11.5.2.12 Execution of available actions		
11.5.2.13 Tracking of focus and selection attributes		
11.5.2.14 Modification of focus and selection attributes		
11.5.2.15 Change notification		
11.5.2.16 Modifications of states and properties		
11.5.2.17 Modifications of values and text		
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	The product is not a platform.

Criteria	Conformance Level	Remarks and Explanations
11.6.2 No disruption of accessibility features	Supports	The product does not disrupt platform features dedicated to accessibility.
11.7 User preferences	Partially supports	The product allows the user to override the settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See information in WCAG 2.x section	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not applicable	The product does not provide transformations.
11.8.4 Repair assistance	Not applicable	The product does not provide accessibility checking functionality.
11.8.5 Templates	Partially supports	The Templates feature of the product offers the same level of conformance to the WCAG standard as the rest of the content produced by the product.

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The product provides this information via the Accessibility Help dialog.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Partially supports	This information is available mainly in the documentation and in the Accessibility Help dialog directly in the product.
12.2.3 Effective communication	Partially supports	Existing means of communication are mainly web-based.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: The product is not an ICT providing relay or emergency service access therefore all requirements from this section are not applicable.

Legal Disclaimer

This Voluntary Product Accessibility Template (VPAT) is provided in good faith, for informational purposes only, and does not constitute a legally binding claim of compliance. This VPAT audit applies only to the software version and date listed on the first page and does not cover subsequent changes or updates. The content of VPAT may change as we continue to develop and improve it. This report does not constitute any legal advice, representation, warranty, or guarantee regarding a person's ability to comply with applicable accessibility requirements. We are not responsible for any modifications to our software or any 3rd-party plugins or add-ons that can have an impact on the quality of availability.